



Mariana Prazeres-Pinto

Senior Manager, Platform Engineering

SUMMARY

My path to tech has been much like me: slightly chaotic at first, strangely efficient quickly after. I started off as a med student, believe it or not. I was bored out of my mind in med school though, but it taught me something important I carried with me forever after: I'm a practical learner. I have a goal, and I figure out how to get there.

EXPERIENCE

Full history on mprazeres.dev/work · [LinkedIn](#)

Senior Manager, Platform Engineering · [Proofpoint](#)

2024 – Present

- Leading Platform DevEx – the team providing the engineering foundation for all BU engineers – while serving as initiative champion for a P1 international expansion across 10+ teams.
- Proposed and drove the org design that unified Platform DevEx and QEE (Quality Enablement Engineering, a framing I originated) under one management line.
- Promoted to Senior Manager Oct 2025.
- Introduced DORA dashboards, AI-assisted management workflows, and async-first culture.
- Launched the first EM leadership forum across the BU; mentored 20+ peers.

Tech Lead & Manager, Quality Assurance Engineering

• [Tessian](#)

2022 – 2024

- Built the first QA function at a Series C cybersecurity startup from scratch.
- Grew the team from 1 to 4, introduced creative KPIs, API testing frameworks, and incident-informed prioritisation.
- Drove BC/DR efforts, redefined engineering syncs, launched the QA hiring pipeline, and coached through sensitive performance processes.

CONTACT

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SKILLS

LEADERSHIP & PROCESS

Engineering Management

Developer Experience

Platform Engineering

QA Strategy

SDLC Transformation

DORA Metrics

DEI Advocacy

Coaching & Mentoring

Psychological Safety

Incident Management

PLATFORM & INFRASTRUCTURE

Kubernetes

Docker

GitHub Actions

AWS

Azure

ArgoCD

Ansible

CircleCI

OBSERVABILITY & RELIABILITY

Datadog

Grafana

Incident.io

OpenTelemetry

- Lateral move from Tech Lead.

Head of Quality Assurance · Rasa 2020 – 2022

- Promoted from Senior QA Engineer to Head of Quality Assurance.
- Built and scaled QA for a leading open-source conversational AI platform, co-designing a custom SDLC that cut lead time by ~20% and stabilised the release cadence.
- Rolled out company-wide testing, CI/CD, and performance/visual tooling.
- Defined the QA roadmap and drove cross-functional alignment with CSEs through adoption of observability tools.
- Created and launched a DEI-focused hiring pipeline and manager onboarding programme.
- Grew the QA team from 1 to 5 engineers.

Release & QA Manager · Snap Inc. (Zenly) 2019 – 2020

- Built and scaled Zenly's QA function following the Snapchat acquisition.
- Grew my team from 1 to 5, introducing mobile automation, device farming, and the first end-to-end test framework.
- Reduced manual testing by ~30%, stabilised a fortnightly release train, and improved bug resolution rate by 15% through revamped triaging.
- Rolled out new test tooling, redefined QA strategy with C-suite support, and coordinated directly with Apple and Google for smooth App Store releases.

Tester → Sysadmin → QA engineer · Various Roles Across Tech Functions

2010 – 2016

Medicine → software testing → systems admin → QA engineer. Six years across QA engineering, technical support and systems administration in Pilsen and Paris. Built the technical floor that everything since has stood on.

Coralogix

Sentry

TESTING & QUALITY

Python

Pytest

Selenium

Playwright

Cypress

Appium

Allure

TOOLS & LANGUAGES

Linux

Bash

SQL

Git

Jira

Confluence

Snyk

CORE COMPETENCIES

Platform & DevEx

Leadership

Quality at Scale

AI Workflows

Security

DEI & Hiring

LANGUAGES

🇵🇹 Portuguese – Native

🇬🇧 English – Proficient

🇫🇷 French – Conversational

🇪🇸 Spanish – Conversational

🇨🇪 Czech – Basic

COMMUNITY

Treasurer, SOMOS IPA (LGBTQ+ non-profit). Writes on engineering culture at ship-it.red.